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# SUPPLIER CERTIFICATION REQUIREMENTS DEFINED BY RIMI BALTIC

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**Simplicity**

*We think simple first*

**Entrepreneurship**

*We create opportunities*

**Commitment**

*We make a difference*

## ABOUT «RIMI BALTIC»

- Rimi Baltic is one of the fastest growing retailers in the Baltic states. It operates three chains that are favorite among customers – Rimi Supermarkets, Rimi hypermarkets, and hard discount chain Supernetto.
- The company employs over 12 300 people in all three Baltic countries.
- Our mission: We create the shopping experience of tomorrow. We drive healthy and sustainable choices that improve people's lives and society. Every day.
- Our vision: To make every day a little easier.

**Rimi**





## Product quality and safety

We want to ensure that our **customers feel safe shopping at Rimi.**

**Quality and social responsibility** is always guiding our operations and business relationships. We will ensure that our products meet our demands for **quality and safe handling**, but also on **working conditions** and **animal welfare**.

We have competent employees, clear routines, traceability and control.





# REQUIREMENTS TO RIMI SUPPLIERS

Rimi suppliers must meet our requirements regarding product **quality, safety, health, environmental issues and social responsibility.**

This is achieved by suppliers being required to sign Rimi sourcing agreement, which has a **Sustainability Appendix** to ensure that the Sustainability policy and its guidelines are complied with.

In addition, **Product Specific Requirements** are applied for specific product groups.



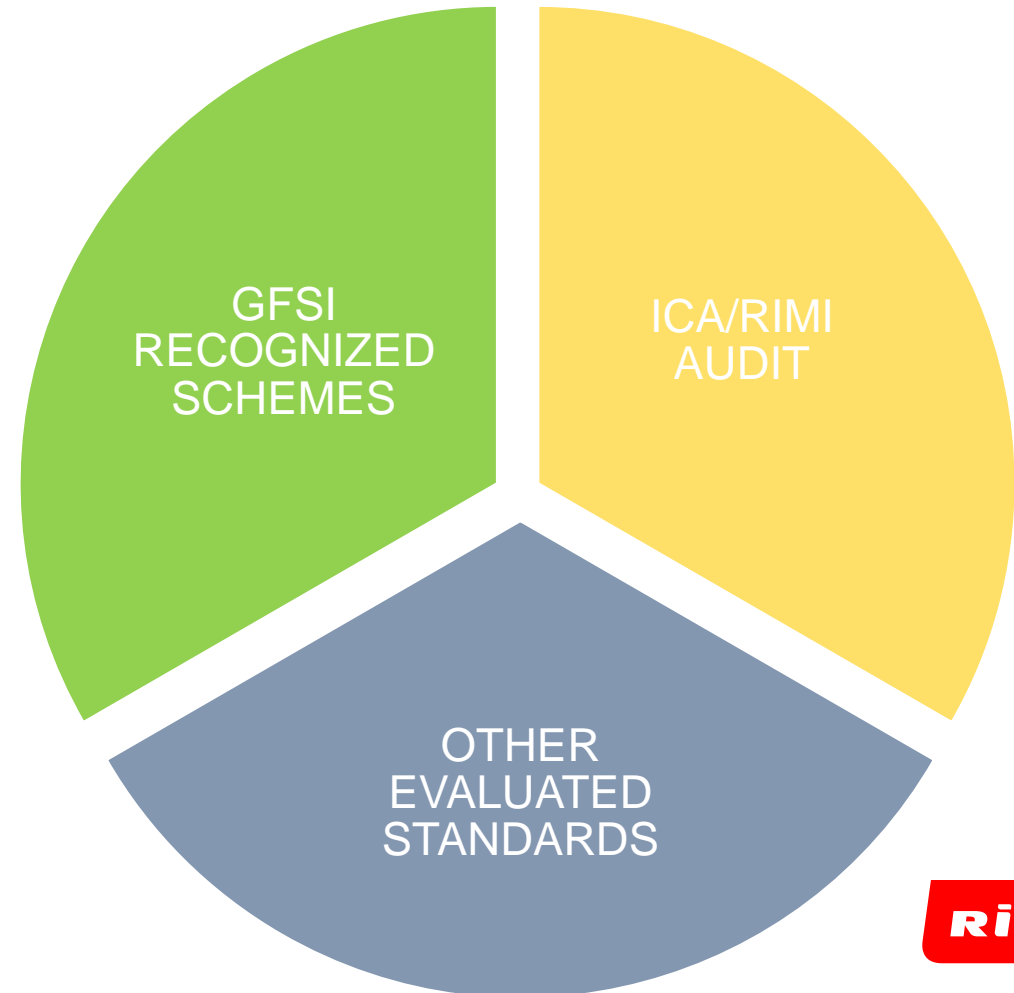


# FULLY ASSURED SUPPLY CHAIN: «FROM FIELD TO FORK»

- List of accepted **quality standards** for manufacturing sites defined per product categories:
  - *Food*
  - *Fruit & vegetables & flowers*
  - *Home & personal care*
  - *Nonfood*
- List of accepted **social compliance standards/audits** for manufacturing sites located in high risk countries\*
- **Rimi goods handling processes assured** by introducing:
  - *BRC in warehouses and logistics;*
  - *ISO 9001&14001 in goods sourcing;*
  - *Swedish one store standard in stores*

\*Country Risk Classification, Amfori BSCI, developed based on the risk classification of countries relies on the Worldwide Governance Indicators

# APPROVED QUALITY STANDARDS:





# APPROVED SOCIAL COMPLIANCE STANDARDS:

Business Social Compliance (BSCI)

Ethical Trading Initiative (ETI / SMETA)

ICA Social Audit

Initiative Clause Sociale (ICS)

SA8000

Fairtrade - Fair Labour Organization - FLO

Rainforrest Alliance

Soil Association Ethical Trade

Utz Certified

IMO Fair for Life



*Selection  
by Rimi*



# FOCUS ON RIMI PRIVATE LABEL PRODUCTS

## Certified suppliers

- Producers of corporate brand products must be **certified by a third party** according to a product safety standard approved by Rimi.
- The team of well-trained quality auditors perform **Rimi audits at production sites** as well.

Our targets in Rimi/ ICA Gruppen:

- **90%** of all corporate brand suppliers will be **quality certified** by the end of 2020;
- **100%** of all corporate brand **suppliers in high risk countries** will be **socially audited** by the end of 2020.

## High quality standards

- **Restricted use of harmful ingredients**, such as azo dyes, GMOs, partly hydrogenated fat and others.
- **Laboratory-checked product specifications;**
- **Sensory evaluation** (taste, smell, appearance, etc.) performed by a team of experts.
- **Regular monitoring programme.**



# BENEFITS THROUGH SUPPLY CHAIN



## Quality certification

- Improved legal compliance
- Meeting client requirements
- Increased product quality/ consistency and traceability
- Decrease of incidents/recalls
- Improved public image/brand reputation
- New opportunities to enter in Global markets

## Social compliance certification

- Improved legal compliance, including such requirements as no forced and/or child labour, no harassment and/or abuse
- Employee retention, increased quality and productivity
- Meeting client requirements – that opens possibility to develop new markets and customers
- Protected company's reputation



THANK YOU!